

How to take a Screen Shot from your Mobile Phone

Questions about Screen Shots?

If you have questions or concerns, please [contact your local Anstaff Bank location](#) or call **800)445-5745 or (870)438-5214** during regular banking hours.

You may also contact us online by [email](#).

How Do I Take A Screenshot on my iPhone or Android device?

If you are having a problem while viewing something in our Internet Banking or Mobile Banking applications just take a "screen shot" of the screen that you are having the problem with your phone. Then you can text it or email it to us and we can see exactly what the problem is and get it fixed quicker than trying to explain it over the phone.

Using an iPhone to take a screen shot: While looking at the screen you want to capture, just click and hold the top power button and the round menu button simultaneously. Your phone will take a picture of the screen and store it in your camera pictures. Now you can send it to us by email or bring it in and show it to us. Click on the link below to view a video demonstration for iPhones.

[iPhone Demo](#)

Using an Android phone to take a screen shot: Depending on which Android phone you have there are a couple of ways to take a screen shot. One of these two options should work for your phone. While looking at the screen you want to capture,

Option 1: Click and hold the side Power button and the Volume down key button simultaneously.

Option 2: Click and hold down the Home and Power button simultaneously.

Your phone will take a picture of the screen and store it in your pictures. Now you can send it to us by email or bring it in and show it to us. Click on the link below to view a video demonstration for Android devices.

[Android Demo](#)