

Anstaff Mobile Money keeps you in control

And you don't need Internet access on your phone to take advantage of Anstaff Mobile Money. You can send a simple text message to:

- View account balances
- View transaction history

Message and data rates may apply

SMS Text Banking messages are not encrypted and there is no application time out. If your phone or device is lost or stolen, you should deactivate the service. Unless the service is deactivated, it may be possible for another person in possession of the phone to view any text messages stored on the device, and see information such as account balances and recent history.

Are there guidelines for creating account "nicknames"?

During enrollment, you are given the option of providing "nicknames" for your accounts. Choosing an appropriate nickname is especially important if you use the SMS text service for Anstaff Mobile Money, because your HIST inquiries use the nickname. It's also included in the account history message returned by the financial institution.

For this reason, the nickname should be as short as possible. There is a maximum of ten characters, and fewer than five is recommended if you plan to use the SMS text service.

An SMS text message can contain only 160 characters total. Using as few as possible in your account nickname helps ensure that your account information will fit into a single message.

What phones are supported for Anstaff Mobile Money?

Any phone with text messaging capabilities can take advantage of Anstaff Mobile Money.

Is Anstaff Mobile Money secure?

Yes. A personal password and phone activation code keeps your information safe. No non-public personal data is sent to or stored on the mobile banking devices and sensitive information is not available even if someone else gains access to the device. However, you should help protect your personal information by keeping the following guidelines in mind:

1. SMS Text banking uses the phone number associated with your device for authentication. If the device is lost or stolen, you should deactivate your SMS Text banking service immediately. If the service remains active, another person in possession of the phone can use your SMS Text banking service to see account balances and transaction history.
2. Do not store text messages from SMS Text banking. They could be read by another person, and may contain information such as our contact SMS Text number and account nicknames that would allow another person to access your SMS Text banking.

Can I use Anstaff Mobile Money on more than one phone?

Yes. You can add phones, change services or cancel at any time from the Anstaff Mobile Money setup screen.